



STATE OF DELAWARE
DEPARTMENT OF TRANSPORTATION

800 BAY ROAD
P.O. Box 778
DOVER, DELAWARE 19903

SHAILEN P. BHATT
SECRETARY

February 1, 2013

Ladies and Gentlemen:

Attached is Addendum No. 2 for the referenced Request for Proposal indicating the following revision:

1. The submission due date is being **extended until February 19, 2013**. All pages of the RFP with references to the original due date are being revised as attached.

Please review this information prior to submitting your response to our Request for Proposals.

Regards,

Wendy B. Henry, CPPB
Consultant Control Coordinator
DelDOT Contract Administration
(302) 760-2531

Proposals are to be delivered to Contract Administration, Delaware Department of Transportation, 800 Bay Road, Dover, Delaware 19903 until 2:00 PM local time on proposal due date shown above.

Issued: November 21, 2012

Addendum No. 2
February 1, 2013

DELAWARE DEPARTMENT OF TRANSPORTATION

REQUEST FOR PROPOSALS



Delaware Department
of Transportation

CONTRACT No: 1601

DELAWARE DEPARTMENT OF TRANSPORTATION

E-ZPASS CUSTOMER SERVICE CENTER

ELECTRONIC TOLL COLLECTION SERVICES

AND

DMV TELEPHONE CALL CENTER

VEHICLE, TRANSPORTATION, AND DRIVER SERVICES

PROPOSAL DUE DATE/TIME: ~~February 5, 2013~~ February 19, 2013 2:00 PM (local time)

Proposals are to be delivered to Contract Administration, Delaware Department of Transportation, 800 Bay Road, Dover, Delaware 19901 until 2:00 PM local time on proposal due date shown above.

Issued: November 21, 2012

**Addendum No. 2
February 1, 2013**

Proposers are urged to contact the Department (as indicated in section 1.6- Inquires) via e-mail and submit up to two email addresses where e-mail notifications can be sent concerning this solicitation, such as addendums, Questions and Answers, etc. This does not relieve the proposer from their responsibility to frequently check the Website (<http://bids/delaware.gov/>) for updates. All communications by the Department to proposers shall be made via e-mail.

Joint venture submissions will not be considered. Joint venture, for the purposes of this RFP, is defined as two or more companies joining together to create one legal entity. Each proposal must be submitted by a prime proposer, who will be legally responsible for all aspects of the proposal. The prime proposer may have subcontractors and sub-consultants who provide portions of the work product, but the prime proposer retains responsibility.

8.2 Written Proposals

Proposals should be prepared simply and economically, providing a straightforward, concise description of proposer capabilities to satisfy **ALL** the requirements of this RFP. To be considered, all proposals must be submitted in writing and respond to the items outlined in this RFP using the requested format. Emphasis should be on completeness and clarity of contents. The proposal must be valid for a minimum of one-hundred-eighty (180) days from the submission due date.

8.3 Submission of Proposals Due Date/Time- **2:00 P.M. Tuesday, February 5, 2013 February 19, 2013.**

The Department shall receive sealed proposals at the Delaware Department of Transportation Administration Building on the Danner Campus until 2:00 p.m. Tuesday, February 5, 2013 February 19, 2013 (local time). The Department's time shall be the official time.

It is the proposer's responsibility to deliver the proposal to the Department on time. Facsimile responses are not acceptable. Proposals are to be delivered in sealed envelopes containing the name of the proposer on the outside, and be clearly marked on the outside: **"CSC/DMVCC PROPOSAL"**

Proposals are to be delivered by hand or courier to: Contract Administration, Delaware Department of Transportation, 800 Bay Road, Dover, Delaware 19901. (directions) (http://www.deldot.gov/home/contact_info/directions.shtml)

The Department may extend the time and place for the receipt and opening of proposals, on not less than two (2) calendar day's notice, by posting such notice on the Website (<http://bids/delaware.gov/>)

8.4 An "original" (so marked) and five paper copies of each proposal, and one copy in electronic format (e.g. CD, thumb drive) must be submitted. An authorized representative of the company submitting a proposal must sign the certification page of the "original" submission.